



Food First Pantry Visitor Policies

Effective: January 3, 2022

Bebashi Transition to Hope warmly welcomes you to the Food First Pantry, an emergency food pantry. We hope that your experience is a positive one. The Food First Pantry staff have created the following guidelines to provide you with information on your responsibilities when you visit our pantry.

1. All visitors to the pantry must be masked and must keep their mask over their nose at all times. Please help us stop the spread of COVID. If our organization is forced to close our pantry space as a result of COVID, we can only provide pre-packed food bags outside the agency doors for you.
2. Visitors are required to bring an appropriate referral each time they visit the pantry. Visitors cannot use the pantry more than twice per month.
3. Points are assigned to visitors based on family size, and are non-negotiable. Points will not carry over to the next visit, and must be used in full during each visit.
4. All visitors must bring their own reusable bags in which to carry their food. The pantry will not provide bags or boxes unless you are a first time visitor, at which time you will receive bags from us to use. Visitors without bags will have 5 points deducted from their total number of points. This is being done to restrict the pantry's use of single use plastic bags.
5. Limits on food items will be strictly observed. Visitors can only receive four meat products once a month.
6. Please limit your visit to no more than 10 minutes once you begin shopping. If you have a disability and/or are elderly and require

additional time to obtain your food items, please let the staff member on duty know.

7. We are a smoke-free facility. There is no smoking on the premises.
8. At no time are any pantry visitors allowed to bring alcohol, drugs, or weapons of any kind into the Food First Pantry.
9. The Food First Pantry staff requests that all pantry visitors behave appropriately and treat all staff, volunteers, and other visitors with respect and dignity. If you are unable to respect this policy, then pantry staff or volunteers, under the guidance of a supervisor on duty, will have no choice but to ask you to leave.
10. Please refrain from taking food out of the Bebash Community Fridge if you regularly receive food from our pantry. Let's show some consideration for those who are homeless who may need food from our fridge when our doors are closed.
11. Violation of our policies can result in your being banned from the Food First Pantry. If you have any questions, please speak to the Food First Pantry staff, Derek Wanamaker or Diana McCafferty.